

W. 01303A.09.0343
SW. 01303A.09.0343
ORIGINAL



0000105644

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM RECEIVED

Investigator: Guadalupe Ortiz

Phone: [REDACTED]

DEC - 1

Fax: [REDACTED]

Priority: Respond Within Five Days

AZ CORP COMMISSION
DOCKET CONTROL

Opinion No. 2009 83216

Date: 11/20/2009

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

First:

Last:

Complaint By: Millie

n/a

Account Name: Millie n/a

Home: (000) 000-0000

Street: [REDACTED]

Work:

City: Sun City

CBR: [REDACTED]

State: AZ Zip: 00000

is: E-Mail

Utility Company: Arizona - American Water Company

Division: Water

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

Email Received - Opinion Opposed:

Arizona Corporation Commission
DOCKETED

Docket No. W-01303A-09-0343 and SW-01303A-09-0343.

DEC - 1 2009

From: Millie [mailto:[REDACTED]]
Sent: Wednesday, November 18, 2009 2:42 PM
To: Utilities Div - Mailbox
Subject: water rate hikes

DOCKETED BY [REDACTED]

I am a resident of Sun City Grand and read in our local paper of an increase of water rates for our area by Arizona American Water and how much this hike will be is decided by The Arizona Corporation Commission. Apparently the administrative law judge recommended a 26% increase for the Agua Fria members which includes Sun City Grand. This would be an increase of \$24.16 to \$30.42 monthly. If the Arizona Corporation Commission members approve this increase as is, this would be offensive to all the senior citizens involved. A \$6.26 increase monthly amounts to \$75.12 annually. In these difficult economic times that is impossible for some of our seniors on fixed incomes to bear. That may be a week's groceries or a prescription that is not going to be purchased. Understandably, a price increase for Arizona American Water may be necessary, but certainly \$2 per household monthly is sufficient to give them the necessary finances for this year. If economic times improve, Arizona American Water can return next year for further consideration. For the Arizona Corporation Commission to just rubberstamp a recommendation from the administrative law judge made a year ago without taking current economic times into consideration would seem to make the Commission a nonentity. Hopefully when this increase comes before the Commission (final hearing next week), the commission members will keep the customers they purport to serve in mind.

End of Complaint

Utilities' Response:

n/a

End of Response

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator's Comments and Disposition:

Docketed with the Docket Control Center of the Commission to be made part of the record. CLOSED

End of Comments

Date Completed: 11/20/2009

Opinion No. 2009 - 83216

W-01303A-09.0343
SW-01303A-09.0343

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Guadalupe Ortiz

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2009 83197

Date: 11/19/2009

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

First:

Last:

Complaint By: Concerned Citizen in Sun City Grand

Account Name: Concerned Citizen in Sun City Grand

Home: [REDACTED]

Street: [REDACTED]

Work:

City: [REDACTED]

CBR:

State:

AZ

Zip: [REDACTED]

is:

Utility Company: Arizona - American Water Company

Division: Water

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

EMAIL RECEIVED - OPINION OPPOSED:

Docket No. W-01303A-09-0343 and SW-01303A-09-0343.

From: western40 [mailto:[REDACTED]]
Sent: Wednesday, November 18, 2009 10:15 AM
To: Utilities Div - Mailbox
Subject: water rates in suncity grand

why is it that every time a corp. wants more they get it and consumers suffer as usual. we all know that the reason they seem to have a problem is because of housing slowdown. now all homeowners should put in for discounted water rates since our portfolios and home values shrunk.

concerned homeowner in suncity grand [REDACTED]

End of Complaint

Utilities' Response:

N/A

End of Response

Investigator's Comments and Disposition:

Docketed with the Docket Control Center of the Commission to be made part of the record. CLOSED

End of Comments

Date Completed: 11/20/2009

Opinion No. 2009 - 83197